

March 20th , 2020

JDI Cleaning Systems Inc. - CORONAVIRUS UPDATE

JDI Cleaning Systems and its Franchise Owners would like to thank you for your continued support and loyalty. We greatly appreciate your business and will continue to strive to meet and exceed your expectations.

JDI's Management Team has been meeting on a regular basis since we first learned of the potential threat and risks of this virus and we continue to monitor the situation as it is globally unfolding. We have taken steps to prepare for the virus as follows:

- 1) We will continue to use our certified disinfectants that kill viruses including the corona virus.
- 2) Training and information is being provided to our franchise owners on the proper cleaning methods to clean and disinfect to kill the virus as the progression of the virus escalates.
- 3) Training and relevant information will be provided with regards to the use of personal protective gear to protect franchise owners' health & safety and that of their employees.
- 4) Directives have gone out to all franchise partners urging increased touch point cleaning, i.e. door knobs, light switches, counters, elevator button, etc.
- 5) Offering additional day porters that can concentrate specifically on high traffic and key touch point areas.

JDI Cleaning Systems will continue to be proactive with its preparedness and pandemic planning. We are as concerned with your employee's health and safety during this time as you are. Employers should encourage their staff to use proper hygiene practices such as hand washing/sanitizing, cover nose and mouth with tissue or arm when coughing and sneezing. Promptly dispose of tissue and sanitize hands. Urge your employees to clear their work surfaces of unnecessary papers so that we can clean and sanitize more effectively. For further information, please visit <https://www.canada.ca/en/public-health/services/diseases/coronavirus.html>

Together with our Customers' support and cooperation, JDI Cleaning Systems and its' franchise partners will endeavour to provide effective cleaning procedures to protect all of us from the spread of this virus. For further information on how JDI Cleaning Systems can assist you please do not hesitate to contact your Regional Office listed below.

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